#### Notification

## The State Budgetary Healthcare Institution of the Stavropol Region STAVROPOL REGIONAL CLINICAL SPECIALIZED PSYCHIATRIC HOSPITAL #1 herewith notifies

## Consumer's / Customer's full name

that failure to comply with the instructions (recommendations) coming from the institution (medical employee offering paid medical services), including the prescribed treatment scheme, may reduce the quality of offered paid medical services as well as lead to failure to complete it in due time, or have a negative effect on the consumer's the health status. I have been made aware that I can obtain this respective medical service on a free-of-charge basis in other medical institutions.

I have been made aware of the content of this notification prior to entering the contract for paid medical services. I have received my copy of this document (last name, initials, signature, date).

## CONTRACT for paid medical services

City of Stavropol, Russia

20 The State Budgetary Healthcare Institution of the Stavropol Region STAVROPOL REGIONAL CLINICAL SPECIALIZED PSYCHIATRIC HOSPITAL #1, hereinafter referred to as the CONTRACTOR, represented by Oleg Igorevich Boev acting on the strength of the Articles of Association and Perennial License № ЛО -26-01-005433 of July 9, 2020 issued by the Ministry of Healthcare of the Stavropol Region (address: 42/311 Marshala Zhukova Street; Tel: 8(8652) 748079) on one side and

hereinafter referred to as the CUSTOMER or CONSUMER, on the other side, jointly referred to as the Parties, have entered this contract on the following: 1. SUBJECT OF CONTRACT

1.1. Following the terms of this Contract, the CONTRACTOR shall offer the CUSTOMER (or following the CUSTOMER's instruction shall offer the CONSUMER) the following medical services (VAT to be imposed on non-medical services alone):

Code of service	Name of service	Units / number	Cost per unit of service, (RUR)	incl. 18% of VAT (RUR)	Total (RUR)
Sum total: (incl. VAT)					

to (service consumer's full name)

1.2. The CUSTOMER shall be deemed to pay the cost subject to the price list approved by the CONTRACTOR.

## 2.1. The CONTRACTOR shall:

2.1.1. Assign the provision of the medical services specified in Clause 1.1. of this Contract to the specialist:

Offer the services within the time limits as agreed with the Customer: from \_, 20 , 20\_ . Offer until high-quality services, following the requirements of legal, professional, moral and ethical standards, according to the methods commonly accepted in medical practice.

2. RIGHTS AND OBLIGATIONS

Offer the Customer all the required information concerning the service. Upon the Customer's request, the Contractor shall offer information concerning paid medical services, which is to be offered in an accessible way, including details on:

- the procedures and standards of medical assistance applied to paid medical services;

- a specific medical professional (their professional academic background and qualifications) who is to provide the respective paid medical service;

- methods and potential types of medical intervention, associated risks, consequences and expected outcomes;

- other issues related to the subject of this Contract.

2.1.2. Introduce all those persons referred by the Customer to the price list effective at the time the respective service is to be offered. In the event the service plan and cost are changed, to notify the CUSTOMER and offer an additional service, provided the latter offers their expressed consent to cover the extra costs.

2.1.3. Notify the CUSTOMER of any circumstances that may arise during through the services provision, which may result in an increased volume of the services and potential complications. Any change to the service plan shall be discussed and agreed upon with the Customer.

2.1.4. Follow the requirements of medical ethics, medical confidentiality and confidentiality of data concerning the Customer's / Consumer's health as well as concerning their personal data.

2.2. The CONTRACTOR shall enjoy the following rights:

2.2.1. Upon the CUSTOMER's personal request or upon a request from the person referred by the Customer, or due to a certain course of events (illness, vacation of the attending physician, psychological incompatibility), to appoint another doctor to offer the respective services, following the Customer's prior consent.

2.2.2. To refuse to provide services in the event the provision of those fails to meet the requirements of technology or may cause unfavorable effects.

2.2.3. In the event of an emergency, the Contractor shall enjoy a right to independently identify the scope of research and medical interventions required for setting the diagnosis, for examination and medical care, including that not envisaged within this Contract. 2.3. The CUSTOMER shall:

2.3.1. The CUSTOMER or persons referred by the CUSTOMER shall follow all the demands and recommendations offered by doctors and the medical commission. Before the service is offered – to notify the doctor about any disease history, any known allergies and contraindications. Offer the Contractor every assistance as may be required to duly perform the latter's respective obligations within this Contract, including ensuring that the Consumer of the respective services turns up at the appointed time, reveals compliance following the prescribed plan as well as follows the Contractor's recommendations (recommendations of the medical employee offering the service). Failure to comply with the terms specified in this paragraph may reduce the quality of services or result in a failure to complete the services in due time.

2.3.2. The Consumer shall offer the Contractor every assistance as may be required to duly perform the latter's respective obligations within this Contract, including ensuring that the Consumer of the respective services turns up at the appointed time, reveals compliance following the prescribed plan as well as follows the Contractor's recommendations (recommendations of the medical employee offering the service). Failure to comply with the terms specified in this paragraph may reduce the quality of services or result in a failure to complete the services in due time. The Consumer shall notify immediately the attending medical officer of any changes in the health status through the provision of services or upon their completion, as well as concerning the medications taken.

2.3.3. In case of outpatient treatment, notify the hospital registry office of failure to attend an appointment at least 24 hours in advance. In case of inpatient service, to comply with the regulations respectively applicable in inpatient unis.

2.3.4. Come to know the price list for the medical services offered.

2.3.5. Offer timely payment for the respective medical services subject to the invoice based on the prices announced by the CONTRACTOR in the price list.

2.4. The CUSTOMER shall enjoy the following rights:

2.4.1. Refuse to accept services at any time before they are completed with payment offered for the medical services that have been provided that far.

2.4.2. To have the CONTRACTOR hold a board of doctors meeting and seek experts consultation.

2.4.3. To offer a voluntary consent and refusal to accept medical services. To obtain such services in another medical institution within the Territorial program of state guarantees for free medical care subject to the legislation of the Russian Federation on mandatory medical insurance.

2.4.4. To obtain information in an accessible form regarding their own health status and the effects of the service received.

## 3. RESPONSIBILITIES OF THE PARTIES

3.1. <u>The CONTRACTOR shall be held liable for:</u>

- for the quality of the services offered as well as for the medical and the diagnostic procedures sufficient and proper in view the Customer's condition at the time of treatment; for meeting the deadlines regarding the services offered; for failure to follow the requirements of medical confidentiality.

3.2. The CONTRACTOR shall not be held liable in the following cases:

- complications occurring through the CUSTOMER's fault or through the fault of those referred by the CUSTOMER (failure to follow the doctor's appointments; untimely notification of any disturbances or deviations);

- termination (non-completion) of the services as initiated by the CUSTOMER prior to the planned end of treatment.

3.3. The CUSTOMER shall be held liable for:

- failure to submit reliable information;

- failure to comply with the doctor's requirements and recommendations;

- failure to pay duly for the respective medical services.

3.4. In any other cases, the parties shall be held liable subject to the effective applicable legislation of the Russian Federation. Any respective claims shall be considered within 30 calendar days.

## 4. PAYMENT PROCEDURE

4.1. The CUSTOMER shall pay in advance 100% of the cost of medical services subject to the price list approved by the CONTRACTOR following the provisions of Clauses 1.1. and 2.3.4, 2.3.5 of this Contract at the amount of: RUR (incl. VAT). In case of a need to offer

additional medical services not envisaged within this Contract, or reduce the need for certain services, the Parties hereto shall enter a written supplementary agreement to this Contract.

4.2. All payments within this Contract shall be made in Russian Rubles by transfer to the CONTRACTOR's current account or by paying at the CONTRACTOR's cash office.

## 5. DISPUTE SETTLEMENT

5.1. Any dispute, disagreement or claim arising out of or relating to this Contract, or any issues related to its violation, application, performance, termination, invalidation of this Contract, be that in whole or in part, as well as the recovery and protection of the property and personal non-property rights of the Parties hereto, as may arise from this Contract, shall be settled between the Parties by sending respective written claims. In the event the Parties hereto fail to settle disputes and disagreements, they shall be subject to legal review.

## 6. TERM OF EFFECT

6.1. This Contract shall come into effect as soon as signed by the Parties hereto and shall cease to be effective as soon as the Parties hereto complete their respectively assumed obligations to the fullest extent.

## 7. MISCELLANEOUS

7.1. This Contract shall be executed in two copies, each of equal legally binding force, one for each of the Parties.

8. DETAILS AND SIGNATURES	
CONTRACTOR: State Budgetary Healthcare Institution of the Stavropol	CUSTOMER:
Region STAVROPOL REGIONAL CLINICAL SPECIALIZED	
PSYCHIATRIC HOSPITAL #1; # 441, Lenina Street, Stavropol, Russia,	
355038. Tel: 99-17-82, 99-17-75	
VAT 2633002440; KPP 263501001; OGRN 1022601948478	
Acc. at the Ministry of Finance of Stavropol Region 045.70.004.8	
Settlement acc. 40601810600023000001 at the Stavropol Regional Branch,	
Department of the Southern Main Office of the Central Bank of the Russian	
Federation	
BIC 040702001	Customer
Head Medical Officer	/

#### Supplementary agreement # to Contract # of 20 for paid medical services

City of Stavropol, Russia

The State Budgetary Healthcare Institution of the Stavropol Region STAVROPOL REGIONAL CLINICAL SPECIALIZED PSYCHIATRIC HOSPITAL #1, hereinafter referred to as the CONTRACTOR, represented by Oleg Igorevich Boev acting on the strength of the Articles of Association and Perennial License № ЛО -26-01-005433 of 09/07/2020 issued by the Ministry of Healthcare of the Stavropol Region (address: 42/311 Marshala Zhukova Street; Tel: 8(8652) 748079) on one side and

referred to as the CUSTOMER seeking provision of services for the CONSUMER, on the other side, have entered this supplementary agreement on the following:

- 1. Due to a need for extra assistance, identified while providing medical services, the Parties hereto agree to enhance the volume of the medical services in terms of (please underline):
  - 1.1. extending the terms of providing the Consumer with the services envisaged in Cl. 1.1 of the Contract from \_\_\_\_\_, 20 \_\_\_ until \_\_\_\_\_, 20 \_\_\_; 1.2. offering extra medical services;

1.3. using medications and expendables.

2. The medical services specified in Cl. 1 of this supplementary agreement shall be paid by Customer in excess of the amount specified in the Contract subject to Cl. 3.1.2., and to this agreement, by cash to the CONTRACTOR's cash office, an extra amount of: RUR

(incl. VAT)

3. The entire amount of the Contract shall be increased by RUR		(incl. VAT) to come
to be: RUR	(incl. VAT)	

4. The remaining part of the Contract shall stay unchanged. This agreement shall come into effect on the date it is signed and shall be executed in two copies, each of equal legal force, one for each of the Parties.

# Details and signatures

CONTRACTOR: State Budgetary Healthcare Institution of the Stavropol Region STAVROPOL	CUSTOMER Full name:
REGIONAL CLINICAL SPECIALIZED	run name:
PSYCHIATRIC HOSPITAL #1; # 441, Lenina	Address:
Street, Stavropol, Russia, 355038.	
Tel: 8 (8652) 991782	
VAT 2633002440; KPP 263501001	Passport:
Acc. at the Ministry of Finance of Stavropol	
Region 045.70.004.8	
Settlement acc. 40601810600023000001 at the	
Stavropol Regional Branch, Department of the	
Southern Main Office of the Central Bank of the	
Russian Federation	
BIC 040702001	/
Head Medical Officer	
O. I. Boev	

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hereinafter